



MizziSoft

Easy Roster

Roster to Payroll Management

Casino Operations

Easy Roster

Software to service ALL Divisions within the Casino Industry

- Tables
- Slots
- Security
- Bars
- Restaurants
- Hotel
- Management
- Cleaning

Casino industry skill and workplace tasks

- Swing Supervisors
- Swing dealers

Forecasting and Analysing tools

KVI = Key Volume indicators

- Customer Demands
- Patron Flows
- Calls In / Out
- Tables Open / Close
- Room Availability
- MPI = Machines in Play
- Gaming / slots

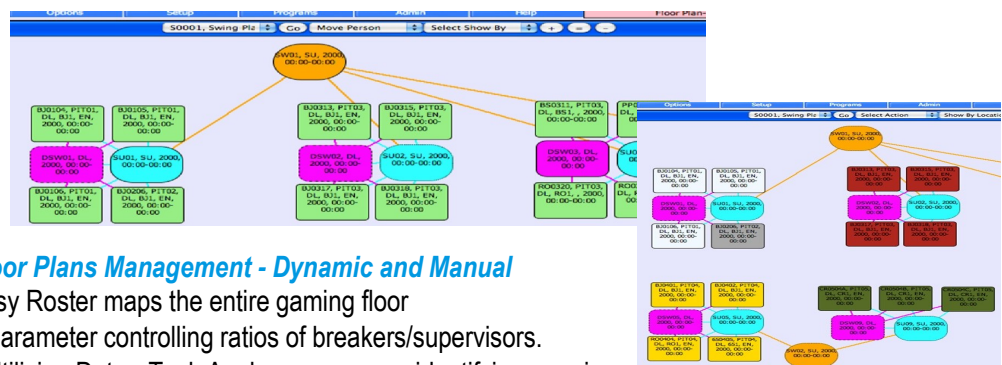
Scheduling within a casino environment is about **options**, responding to the every changing workload demands, ensuring the Operations Managers have the resources they need to maximize the return on the gaming floor.

Easy Roster provides the schedulers and Operations Manager - programs which enable them to understand the labour needs through the understanding and interpreting business volumes (KVI) OR for Table Games - Hands In Play (HIP) = Table Utilization. Slots - Machines In Play (MIP) or Events per hour.



Forecasting - Gaming & Non Gaming Demands

- Using your historical KVI data (MIP) - Easy Roster provides forecast business volumes
- Criteria examples: *Yearly Avg, Recent Trend (3mths), Avg Yearly Trend*,
- Utilizes the forecast data to anticipate demands to drives workload.
- Parameters allow the interpretation of data to reflect business rules and practices.
 - E.g. **Labour Standard** : *MIP/50* Every 50 machines = 1 employee, (min/max staffing limits)



Floor Plans Management - Dynamic and Manual

Easy Roster maps the entire gaming floor

- Parameter controlling ratios of breakers/supervisors.
- Utilising Data - Task Analyser programs identifying opening and closing of tables for maximum return.
- Dynamic Floor Plan calculate Breakers/Swings, and Supervisor required , providing scheduler with graphical displays.
- Creates Tasks to cover the workload - generates shift to cover the tasks - allocates to an employee with the specified skill set
- Easy Roster has functionality to automatically determine the skills mix needed to fill the workload demand, and calculates the allocation priority



Easy Roster Features

“Ability to provide managers with real time data from which informed operational based decisions can be determined”

“Maximise your staff utilisation Understand your!!

Table Demands

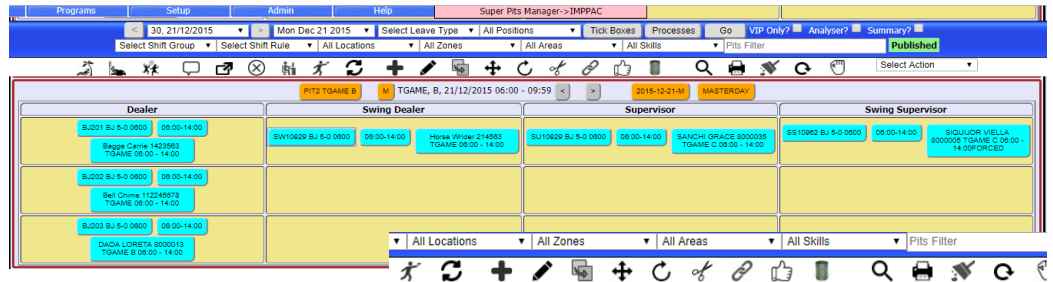
Roster to the Demands

“Idle Employees do NOT make Money”

Super Pit - Table Games

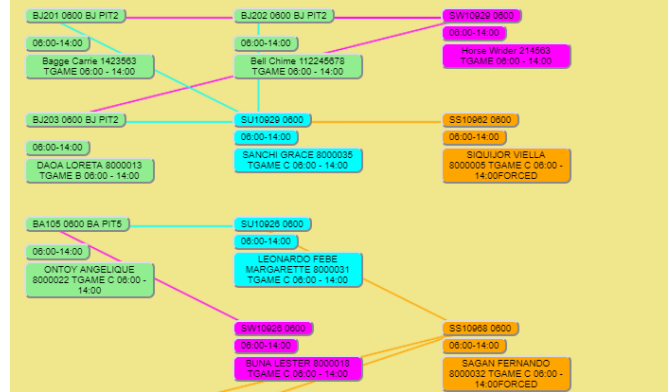
Super Pit - daily operations management program.

- Tables can be opened/closed with a few clicks.
- Staff can be re-allocated to a different table/pit with this drag & drop functionality. No more pen and paper needed.



Floor Plan Map

- After allocation floor plan map
- Linking swing shift to tables
- Show relief staff rotations
- Allows for on screen editing
 - Tables
 - Employees
 - Create and remove links



Task Manager

Graphical display of work volumes.

- Utilising data determine workload
- Easy Roster will then generate the Tasks by (15,30 or 60 min) increments based on your setup for each positions by shift.
- Abiding by system parameters and priority build shifts around the tasks
- Shift can then be allocated to employees



Benefits

Building shifts to match a data determined workload, ensures the roster meets the expected operational demands.

Allows for the scheduler to build rosters based on calculated information which should result in cost effective roster and efficient utilisation of resources



Easy Roster Features

Roster Manager

Having determined the Tasks by position Easy Roster will allocate the roster taking into consideration TM's shift patterns/availabilities/skills/proficiencies etc to create the most cost efficient roster.

Options	Other	More	Programs	Setup	Admin	Help	Roster Man							
83, 27/07/2014	<< <	200	1/1 BRODIE	>>	Vertical Shift Mo	Tick Boxes	Patterns							
All Emp Categori	All Locations	All Areas	WAITER, Wait Sta	All Skills	All Languages	All Patterns	Show Unall							
13 Employees	Sun Jul 27 2014	Mon Jul 28 2014	Tue Jul 29 2014	Wed Jul 30 2014	Thu Jul 31 2014	Fri Aug 01 2014	Sat Aug 02 2014	Sun Aug 03 2014	Mon Aug 04 2014	Tue Aug 05 2014	Wed Aug 06 2014	Thu Aug 07 2014	Fri Aug 08 2014	Sat Aug 09 2014
BRODIE Jean FT 96-00, 22001005	05:00-13:00	09:00-17:00	06:00-14:00	23:00-07:00	13:00-21:00	06:00-14:00	16:00-00:00	07:00-15:00	RDO 65	RDO 66	08:00-16:00	17:00-01:00	17:00-01:00	13:00-21:00
DESCARTES Rene FT 96-00, 22001026	15:00-23:00	09:00-17:00	19:00-03:00	11:00-19:00	08:00-16:00	18:00-02:00	11:00-19:00	04:00-12:00	08:00-16:00	06:00-14:00	RDO 81	RDO 82	23:00-07:00	23:00-07:00
HEGEL Wilhelm Friedric FT 96-00,	18:00-02:00	19:00-03:00	20:00-04:00	17:00-01:00	12:00-20:00	08:00-16:00	12:00-20:00	02:00-10:00	12:00-20:00	10:00-18:00	11:00-19:00	07:00-15:00	RDO 97	RDO 98

Leave Planner

Leave Planner gives you a overview of all booked/taken leave. Leave applied for thru the kiosk by staff flows thru to the Leave Planner. Notification by email, SMS, system. Leave can be set to automatic approval or Managers can approve/reject leave from this screen

Options	Training	Reports	Programs	Setup																				
2014	All Positions	All Skills	All Locations	All Languages																				
All Areas	Select Training C	Days: 1	Time?																					
Jul 30	Jul 31	Aug 01	Aug 02	Aug 03	Aug 04	Aug 05	Aug 06	Aug 07	Aug 08	Aug 09	Aug 10	Aug 11	Aug 12	Aug 13	Aug 14	Aug 15	Aug 16	Aug 17	Aug 18	Aug 19	Aug 20	Aug 21	Aug 22	Aug 23
BLINGHAM Peggy 11115010																								
BODIE Doyle 11115004																								
BRIMM Billy 11001717																								
BROCK Peta 10001012																								
BRODIE Jean 10001005																								
BROWN Gordon 10001002																								

Manpower Management with Easy Roster

- Understanding Workload demands
- Incorporating KVI (Key Volume indicators) into the roster building, workload demand process
- Utilising employee skills to cover workload demand
- Building Roster to match workload (Minimise Downtime)
- Breaking up workload into *individual tasks*, assigning tasks to shift then to employees
- Building and Balancing operational demand with Employee Friendly Rosters
- Leave Management—limiting liability
- Employee Categories and Contract of employment
- Employee Training and Course Management
- Time and Attendance Management
- Award Interpretation and shift costing (Budgets)
- Timesheet processing—Payroll integration
- Improved Communication—Employee Portal / Kiosk
- Roster Planning and management to Day of operations

Compare the Features of Easy Roster

Easy Roster	Competitor
Web-based. Easy, secure access from any internet browser, i-phone, i-pad and many smartphones.	Windows based outdated technology
Easily accessible SQL database	Encrypted data files
Dynamic Floorplan functionality allowing Multi skill breakers/supervisors	Basic floorplans
Smart Pit enables you to Open/Close tables using drag & drop functionality	Not Available
Forecast tables to Open/Close by hour based on hourly KVI data	Not Available
KVI data can be analyzed in 15/30/60min increments	Only Hourly
Shift broken down to task level	Not Available

	Macau Day	Tue 08/12/2015	Wed 09/12/2015	Thu 10/12/2015	Fri 11/12/2015	Sat 12/12/2015	Sun 13/12/2015
IMPAC ARBIS ANNE, 8000008, FT, 48:00	22:00 - 06:00 Approved	22:00 - 06:00 Approved	RDO Approved	12:00 - 20:00 Approved	12:00 - 20:00 Approved	12:00 - 20:00 Approved	12:00 - 20:00 Approved
IMPAC Bagge Carrie, 1423563, FT, 40:00	20:00 - 04:00 Approved	22:00 - 06:00 Approved	20:00 - 04:00 Approved	20:00 - 04:00 Approved	RDO Approved	RDO Approved	20:00 - 04:00 Approved



Aims of Easy Roster

Maximise Staff Utilisation
Increase Productivity
Improve Service Delivery Standards
Management of Leave Benefits, Reduce Liability
Full Time and Attendance & Interpretation
Simple Swipe and Timesheet Management
Accurate Roster Costing and Budget

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Complete Comprehensive Program
Including

Payroll Management

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Workforce Management Experts